

# DSR Electronics & Financial Services Pvt. Ltd.

## Terms & Conditions (T&C)

### 1. Introduction

Welcome to DSR Electronics & Financial Services Pvt. Ltd. By accessing and using our website, you agree to comply with and be bound by the following terms and conditions. Please review these terms carefully. If you do not agree with these terms, you should not use our website or services.

### 2. Acceptance of Terms

By using this website, you signify your acceptance of these terms and conditions. If you do not agree to these terms, please do not use our website.

### 3. Modification of Terms

DSR Electronics & Financial Services Pvt. Ltd. reserves the right to change, modify, add, or remove portions of these terms at any time. Your continued use of the website following the posting of changes will mean that you accept and agree to the changes.

### 4. Use of the Website

**Eligibility:** You must be at least 18 years old to use our website. By using this website, you represent and warrant that you have the right, authority, and capacity to enter into these terms and to abide by all the terms and conditions.

**License:** We grant you a limited, non-exclusive, non-transferable, and revocable license to use our website for personal, non-commercial use.

**Prohibited Uses:** You agree not to use the website for any unlawful purpose or any purpose prohibited under this clause. You agree not to use the website in any way that could damage the website, the services, or the general business of DSR Electronics & Financial Services Pvt. Ltd.

### 5. Intellectual Property

**Ownership:** All content on the website, including text, graphics, logos, images, and software, is the property of DSR Electronics & Financial Services Pvt. Ltd. or its licensors and is protected by intellectual property laws.

**Restrictions:** You agree not to reproduce, distribute, modify, create derivative works of, publicly display, publicly perform, republish, download, store, or transmit any of the material on our website.

### 6. User Accounts

**Account Creation:** To access certain features of the website, you may be required to create an account. You agree to provide accurate and complete information during the account creation process.

**Account Security:** You are responsible for maintaining the confidentiality of your account login information and are fully responsible for all activities that occur under your account.

**Account Termination:** We reserve the right to terminate your account at our sole discretion, without notice, and without liability to you if you violate any of these terms and conditions.

#### 7. Product and Service Descriptions

**Accuracy:** We strive to ensure that the information on the website is accurate and up to date. However, we do not warrant that product descriptions or other content is accurate, complete, reliable, current, or error-free.

**Pricing:** Prices for our products are subject to change without notice. We reserve the right to modify or discontinue any product or service without prior notice.

#### 8. Orders and Payments

**Order Acceptance:** We reserve the right to refuse or cancel any order for any reason at any time.

**Payment Terms:** By providing a payment method, you represent and warrant that you are authorized to use the designated payment method and that you authorize us to charge your payment method for the total amount of your order.

#### 9. Shipping and Delivery

**Shipping Policy:** We offer shipping across India. Orders are processed within 2-3 business days and delivery times vary based on the destination.

**Delivery Issues:** We are not responsible for delays caused by the carrier or any other entity. If a product is lost or damaged during shipping, please contact us for assistance.

#### 10. Refund and Cancellation Policy

**Refunds:** If you are not completely satisfied with the product, you can return it within 30 days for a full refund. Please contact customer support for processing the refund.

**Cancellations:** If you wish to cancel your order, please contact us as soon as possible. If the order has already been shipped, you may need to follow our return policy.

#### 11. Return Policy

**Returns:** Products can be returned within 30 days of purchase. The product must be unused, in its original packaging, and accompanied by the original receipt.

**Return Process:** To initiate a return, contact customer support for instructions. Returns that do not meet the conditions may be refused.

#### 12. Law of Jurisdiction

These terms and conditions are governed by and construed in accordance with the laws of India. The courts of Mumbai, Maharashtra shall have exclusive jurisdiction over any disputes arising under or in connection with these terms.

#### 13. Limitation of Liability

**Disclaimer:** The website and all content and services provided on the website are provided on an "as is" and "as available" basis. We make no representations or warranties of any kind, express or implied, as to the operation of the

website or the information, content, materials, or products included on the website.

**Limitation:** To the fullest extent permissible by applicable law, DSR Electronics & Financial Services Pvt. Ltd. disclaims all warranties, express or implied, including, but not limited to, implied warranties of merchantability and fitness for a particular purpose.

#### **14. Indemnification**

You agree to indemnify, defend, and hold harmless DSR Electronics & Financial Services Pvt. Ltd., its officers, directors, employees, agents, and third parties from and against any losses, costs, liabilities, and expenses (including reasonable attorney's fees) relating to or arising out of your use of the website or services, any breach of these terms by you, or any claims arising from your use of any third-party website.

#### **15. Miscellaneous**

**Severability:** If any provision of these terms is found to be unlawful, void, or unenforceable, that provision will be deemed severable from these terms and will not affect the validity and enforceability of the remaining provisions.

**Entire Agreement:** These terms constitute the entire agreement between you and DSR Electronics & Financial Services Pvt. Ltd. regarding the use of the website and services.

#### **Contact Information**

If you have any questions or concerns about these terms and conditions, please contact us at:

DSR Electronics & Financial Services Pvt. Ltd.  
2A, Floor-2, 143/145, Khaitan Chamber, Modi Street,  
Karva Khana Majid, Fort, Mumbai-400001, India  
Phone: +91-7777080444  
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